

# Mentorship Webinar Series

## Topic: Behavioral Health Integration in a Community Health Center's Patient Centered Medical Home

**October 4, 2017**

Facilitator: Jeanene Smith

PCMH Coach



PCMH Transformation Team – *Mentorship Webinar Series*  
August –January 2017



# Learning Objectives for the Webinar Series

- Sharing the implementation experiences and lessons learned of mentor clinic(s) with interested clinic participants around a particular topic; including key strategies and challenges
- Opportunity for the “mentee” participant clinics to ask questions in a facilitated discussion with the mentors
- Build relationships across Idaho to share lessons learned and increase knowledge of the on-the-ground steps needed to implement PCMH transformation
- Link to Statewide Healthcare Innovation Plan (SHIP) Mentorship Framework document:  
[http://www.ship.idaho.gov/Portals/93/Documents/PCMH/Idaho's%20PCMH%20Mentorship%20Framework%20DRAFT%20v7.0D\\_06052017.pdf?ver=2017-07-26-084527-037](http://www.ship.idaho.gov/Portals/93/Documents/PCMH/Idaho's%20PCMH%20Mentorship%20Framework%20DRAFT%20v7.0D_06052017.pdf?ver=2017-07-26-084527-037)

# Behavioral Health Integration & PCMH Standards

## 2017 NCQA PCMH Standards:

### Care Coordination and Care Transitions - Under Competency B:

- **CC10** – “Integrates behavioral healthcare providers into the care delivery of the practice site” (Elective - 2 credits)

*Guidance:* Behavioral health integration includes care settings that have merged to provide behavioral health services and care coordination at a single practice setting. This is more involved than co-location of practices, because all providers work together to integrate patients’ primary care and behavioral health needs, have shared accountability and collaborative treatment and workflow strategies.

# Today's Mentors

## Health West

Pocatello - Public Health District (PHD) Region 6

Lyn McArthur, Ph.D. Licensed Psychologist, Behavioral Health Director

&

Doty Collins, LCSW, Clinical Social Worker Specialist

## Family Health Services

Twin Falls - Public Health District (PHD) Region 5

Tori Torgrimson, LCSW - Behavioral Health Director



# Guiding Questions for Mentors

- Describe your clinical setting
- Why did your clinic decide to move forward with this effort?
- Where is your project/program today?
- What were your first steps? Key strategies?
- Who and how did you undertake this effort?
- How did you finance this effort, if needed?
- What were the top 2 challenges or barriers? How did you overcome them?
- What were the major lessons learned from this effort?

# Discussion and Sharing



# Mentors Contact information

## **Health West:**

Lyn McArthur

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Doty Collins

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## **Family Health Services:**

Tori Torgrimson

Behavioral Health

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## **Idaho BH Network contact:**

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# Wrap-Up: Next Topics in the Mentorship series

## **Look for an Evaluation shortly – GoToWebinar Survey**

- Will be sent out in a follow-up email
- Want to get your input on this session and ideas for other topics/other mentors suggestions

**Next Topic:** October 18<sup>th</sup> Noon Mountain Time

*Behavioral Health Integration in a Patient Centered Medical Home Model (For Non-FQHC clinics) – same topic but different setting*

## **Future topic/dates: Suggestions so far -**

- Risk Stratification – TBD November
- PCMH culture change – TBD – Nov/Dec

## **Recruiting is still underway – looking for mentors!**

*Let your PHD SHIP QI specialists know if interested to be a mentor on a topic and/or some questions you want to get answered during a future webinar*



# Mentorship Series- Contact information

Also, besides your SHIP QI specialist, can reach out to us directly:

- Jeanene Smith

[jsmith@healthmanagement.com](mailto:jsmith@healthmanagement.com)

- Nancy Jaeckels Kamp

[nkamp@healthmanagement.com](mailto:nkamp@healthmanagement.com)